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FIS launches agentic AI for the CFO: cash flow forecasting and receivables risk in one view

Published 19 October 2026 · The Finance Intellect · Source-based summary

On 12 October 2026 FIS launched the Agentic Insights Suite for the office of the CFO. It scores customer accounts for risk in real time, recommends next steps and adds a cash flow forecasting module that runs many scenarios instead of one estimate.

Global reference

- Vendor: FIS
- Product: Agentic Insights Suite for the office of the CFO
- Key date: Announced 12 October 2026
- Status: Launched. No pricing, regional availability or general availability date given

What it does

- Scores accounts in real time for credit risk, business health and ESG, and recommends next actions.
- Combines ERP, treasury and CRM data with external credit and public data into one reconciled source.
- Answers questions in plain language, with results in Power BI dashboards.
- Works as an intelligence layer over FIS receivables products (GETPAID, BillerIQ) and treasury products (Integrity, Quantum).
- FIS says it starts with self-serve set-up and deploys in weeks rather than months.

The forecasting module

- Multi-horizon cash flow forecasts using machine learning and simulations of many possible outcomes.
- Users can test how delayed inflows or faster outflows would affect liquidity.
- Planned later: payment anomaly detection and dispute forecasting.

The context

- FIS cites Deloitte's Finance Trends 2026 survey: 46% of global finance leaders named working capital optimisation as a top area for agentic AI, but only 14% had fully integrated AI agents into finance.
- These figures are quoted by the vendor.

What to do now

- Measure your current forecast accuracy by horizon before you test any AI forecast.
- Run any new tool in parallel with your existing forecast for at least three months.
- Agree who approves AI-recommended collection actions, and record each decision.
- Clean customer master data and bank mappings first.

Our take

Scenario-based cash forecasting is a real step up from a single spreadsheet number. But an AI forecast is a tool for the treasurer, not a replacement. Prove accuracy on your own history, and keep a person accountable for the liquidity call.

Sources

- FIS: FIS Equips CFOs With Agentic AI to Forecast Cash Flow and Surface Risk Earlier (12 October 2026)

Important. This summary is for general information and is not technology, treasury or financial advice. It is based on public FIS information and may be incomplete or out of date. The official publications prevail; check the official source before acting.

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